

TRI-COUNTY ELECTRIC COOPERATIVE, INC.

ST. MATTHEWS, SOUTH CAROLINA

SERVICE RULES AND REGULATIONS

EFFECTIVE DATE: JULY 19, 1984

SERVICE RULES AND REGULATIONS

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100 - ELECTRIC SERVICE AVAILABILITY

101 - APPLICATION FOR MEMBERSHIP

Any person, firm, association, corporation, or body politic or subdivision thereof desiring electric service shall sign a written application for membership and pay a \$5.00 membership fee together with any service security deposit that may be required by the Cooperative. If already a member and desiring an additional service connection, a written application for service shall be signed and a service security deposit shall be paid if required by the Cooperative. In this application, the consumer shall agree to purchase from the Cooperative all electric energy purchased for use on the premises and to be bound by the Cooperative's Certificate of Incorporation and Bylaws and all Rules and Regulations and Rate Schedules established pursuant thereto. Upon termination of membership, membership fee will be refunded or applied against unpaid balance owed the Cooperative.

102 - SERVICE SECURITY DEPOSITS

A service security deposit shall be collected in advance of connecting any service with respect to which the Cooperative determines that such deposit is needed to assure payment of the power bill.

In determining the need for service security deposits, and in fixing the amount of such deposits, the Cooperative will give careful regard to the following factors:

- A. Type of service involved
- B. Risk involved in a new business enterprise
- C. Reputation of the involved premises
- D. Credit rating of the consumer
- E. History of connects, disconnects and reconnects at the involved premises or for the involved consumer
- F. Any other factor having a realistic bearing on the consumer's financial dependability

However, such deposit shall not ordinarily be more than the consumer's estimated power bill for two months' service, except when service is being furnished on the basis of a written contract or when the Cooperative determines that a higher amount is necessary due to some unusual circumstance.

A deposit shall be refunded, without interest:

- A. As provided for in a written contract for service

- B. Upon such other conditions as may be established by the Cooperative with respect to service risks of similar character. In any event, the deposit shall be refunded, without interest, upon termination of the service, less any amounts the consumer may then owe the Cooperative.

103 - EXTENSION POLICY - OVERHEAD SERVICE

- I. Applications for overhead electric service will be classified into one of the following defined classifications and service will be extended accordingly:

- A. Permanent Establishments:

This classification includes permanent domiciles, schools, public buildings, churches, commercial and industrial establishments or any other establishment of a permanent nature requiring electric service on a continuous basis. Domicile means the place where a person has his true, fixed and permanent home and principal establishment, to which he has whenever he is absent, an intention of returning. It is the place where a person votes in that resident precinct, receives his mail, spends an average of at least four (4) nights per week, has his/her true, fixed and permanent home and principal establishment. A person can have only one domicile, but can have more than one residence. Single-phase electric service facilities will be extended up to 1,500 ft. at no charge to establishments of this classification within the service area of the Cooperative upon request by the owner or occupant. Extensions extending more than 1,500 ft. will require a contribution in aid of construction unless economically feasible based on the cooperative's line extension worksheet.

Three-phase service shall be extended up to 1,500 ft. to such establishments without any contribution in aid of construction. Three-phase service requiring the construction of lines beyond 1,500 ft. may require a contribution in aid of construction unless economically feasible based on the cooperative's line extension worksheet. Applicants for three-phase service may be required to execute a written contract in advance of extending such service.

- B. Construction Service:

Temporary service for construction of buildings or other establishments which will receive permanent electric service from the Cooperative upon completion will be extended service under the same

conditions as a permanent establishment as specified above.

C. Other Temporary Service:

Service will be extended to other temporary establishments upon receipt in advance of a contribution in aid of construction equal to twice the estimated labor and other costs in constructing the line, plus the cost of any unsalvageable material.

D. Irrigation:

Three fourths (75%) of the costs of line construction, relocation and/or rephasing (including conductors, poles, transformers, metering equipment, etc.) required to serve the member's irrigation account shall be provided by the member as a one-time, non-refundable contribution in aid of construction, such contribution to be paid before construction begins. Line construction and/or upgrading which is included in the current two-year construction work plan, and all protective equipment (reclosers, line fuses, and lightning arresters) will be provided at the expense of the Cooperative.

- II. It is the policy and objective of the Cooperative to extend service and/or increase service capacity to all consumers consistent with sound management and engineering practices.

In making line extensions and/or conversions of existing lines to serve new and/or existing consumers, our policy and charges shall be determined by the class of consumer. These are described as follows:

A. Permanent Type Consumers

Normally these are farm, home, small commercial consumers and mobile homes on permanent foundations as specified in Service Rules and Regulations No. 103, I-A. For single-phase consumers, the minimum bill in the applicable rate schedules shall apply in accordance with our area coverage policy.

Three-phase service shall be extended up to 1,500 ft. to such establishments without any contribution in aid of construction or facilities extension deposit when such establishments are located near the Cooperative's existing three-phase facilities. Three-phase service requiring the construction of lines beyond 1,500 ft. may require a contribution in aid of construction unless economically feasible

based on the cooperative's line extension worksheet. Applicants for three-phase service may be required to execute a written contract in advance of extending such service.

B. Indeterminate Type Consumers:

These are the consumers which are expected to take service for two years or more, but it is not possible to accurately determine the length of time the consumer will take service in the location. These consumers are generally large power, mobile homes, water pumps, seasonal consumers, etc. The minimum bill per month shall be determined in accordance with good utility practices taking into account investment, length of contract, etc. and, in addition, a contribution in aid of construction may be required in special cases. On this type consumer, aid to construction is required on a single-phase line over six hundred feet (600'). Extensions extending more than 600 ft. will require a contribution in aid of construction unless economically feasible based on the cooperative's line extension worksheet.

C. Temporary Type Consumers:

These are consumers which are expected to take service at one location for 24 months or less, these are usually contractors, carnivals, fairs, etc. Temporary service, such as service to construction jobs, fairs, and carnivals, shall be supplied in accordance with the foregoing rates, except that the consumer shall pay in addition to the foregoing charges the total cost of connecting and disconnecting service less the value of materials returned to stock. A deposit, in advance, may be required of the full amount of the estimated bill for service, including the cost of connection and disconnection.

D. Ownership and Refunds/Credits:

The cooperative will retain ownership of all facilities built which may fall under this policy.

At the members request refunds or credits may be made based on the location of the new load on the line extension and the type of load added. Amounts will be based on the average per foot cost estimated at time of construction.

Accounts that are under contract will have the remainder of

the contract adjusted to show the adjusted amount. At no time will the amount refunded be more than original amount contracted for or paid. Accounts will **not** be eligible for a refund or credit after **five (5)** years beyond the date that the line was extended.

E. Right to Waive:

The cooperative may waive any or all parts of this policy if, in its opinion, it is financially in the best interest of the cooperative to extend its facilities.

The cooperative may also waive any or all parts of this policy if it deems it necessary to extend or change facilities due to a risk to public safety.

Agreements for line extensions signed prior to the effective date hereof shall continue to be governed under the provisions of those existing agreements.

104 - EXTENSION POLICY - UNDERGROUND SERVICE

The Cooperative will extend underground service, upon request, to its consumers under the following conditions:

A. Residential Service:

Service to New Developments:

The developer is responsible for the charges for extending primary to the buildable portion of every lot within the subdivision. Each construction phase of a development will be evaluated separately. Single-phase primary will be installed at no cost in a subdivision when it requires less than 200 trench feet per lot on average to reach the buildable portion of each lot with the exception that the developer is responsible for any adverse conditions. The residential investment limit to serve individual permanent residential homes above the 200 trench foot allowance for primary shall be \$2,447 for non-electric heat residences and \$4,173 for homes using electric as their primary source of heat. The total project cost used for calculating the amount owed by the developer and/or consumer shall not include the material and installation costs associated with the transformer(s).

The owner or developer will furnish, without cost to the

Cooperative, necessary easements and rights-of-way and may be required to initially cut and clear the same. The owner or developer will be required to have the rights-of-way and all streets, alleys, sidewalks and driveway entrances graded to final grade, and will have lot lines established before construction of the electrical distribution system begins.

1. The type of construction and the location of said facilities will be at the option of the Cooperative. Should the owner or developer desire changes in either location or type of construction, such installations will be made when the owner or developer agrees to pay to the Cooperative the estimated additional cost incurred thereby.

2. The Cooperative shall have the option of placing transformers above ground, on pads of its specification and/or design, or underground, and in enclosures of its specification and/or design, as the Cooperative in its sole discretion may determine to be practicable.

3. Shrubs, trees, and grass sod requiring protection during the installation of the underground service will be the responsibility of the owner or developer, and the owner or developer will hold the Cooperative and/or its subcontractors harmless against any claims for such damage. It will be the responsibility of the owner or developer to reseed and/or maintain the trench cover.

4. The owner or developer may be required to pay all costs incurred in cutting through and replacing pavement within the development.

5. The owner or developer shall sign a form U-1, which is a legally constituted document. This agreement places the burden for any unforeseen damage which may occur (Example: cutting water lines, drain lines, gas lines or other electrical lines, etc.) upon the property owner or developer and any said repairs will be looked after and paid for by the owner. This agreement will be completed and signed before equipment is moved in and work is begun.

6. In all cases the homeowner, electrician, contractor, or developer will verify with a duly authorized Cooperative representative the proper location of the meter socket or base upon the building to be wired or built. Bases not located by such authorized person may be required to be relocated at the homeowner's or electrician's

expense.

B. Residential Areas with Existing Overhead Primary:

At the request of an owner or developer, the Cooperative will furnish and install underground services, (service drops) in areas already being served with existing overhead primary service, upon the following terms and conditions:

1. New -- The Cooperative shall install all service drops with a 2½" PVC conduit pipe for 200 AMP service, or a 3" PVC conduit pipe for 300 AMP or larger service to be furnished by the owner or developer. The owner or developer will be required to pay a non-refundable charge for all material and at the current Cooperative purchased price that is necessary to install the underground service drop. This charge basically reflects the difference in cost between overhead and underground service.
2. In all cases, the homeowner, electrician, contractor, or developer will verify with a duly authorized Cooperative representative the proper location of the meter socket or base upon the building to be wired or built. Bases not located by such authorized person may be required to be relocated at homeowner's or electrician's expense.
3. The owner or developer may be responsible for the cost of cutting through and replacing pavement within the development.
4. The type of construction and the location of said facilities will be at the option of the Cooperative. Should the owner or developer desire changes in either location or type of construction, such installations will be made only upon the owner or developer agreeing to pay to the Cooperative the estimated additional cost incurred thereby.
5. Shrubs, trees, and grass sod requiring protection during the installation of the underground service will be the responsibility of the owner or developer, and the owner or developer will hold the Cooperative and/or its subcontractors harmless against any claims for such damage. It will be the responsibility of the owner or developer to reseed and/or maintain the trench cover.

6. The owner or developer shall sign a Form U-1, which is a legally constituted document. This agreement places the burden for any unforeseen damage which may occur (Example: cutting water lines, drain lines, gas lines, or other electrical lines, etc.) upon the property owner or developer and any said repairs will be looked after and paid for by the owner. This agreement will be completed and signed before equipment is moved in and work is begun.

C. Conversion of Service Drops:

Existing overhead secondary distribution facilities may be installed underground upon receipt of a nonrefundable payment equal to:

1. the cost to remove the existing facilities; plus
2. the estimated full cost to install the new facilities; less
3. the estimated salvage value of any of the materials being removed.

The homeowner will be required to sign Form U-1 as these units of work usually result in damage to underground lines already existing on the premises due to time of location and inaccurate knowledge of location by homeowner.

Any expense incurred in relocating the applicant's service entrance facilities to accommodate the underground service drop shall be borne by the applicant.

D. Mobile Home Parks:

Upon request from an owner or developer, the Cooperative will provide underground service to mobile home parks as hereinafter set forth:

1. A mobile home park must have a S. C. Health Department approved plan for water system and sewer system and the spaces under the Cooperative's procedure cannot be less than a layout of 10 home sites.

2. The park owner will be responsible to furnish the Cooperative with a plat and also an overall development plan of the

entire park project.

3. The Cooperative will furnish and install from an overhead point, going underground where necessary to enhance the overall development and will run said underground secondary wires from underground or overhead transformers (as the case may be) to a point where the pedestal will be located. The park owner will be responsible for paying an electrician to install and tie the pedestals in to the Cooperative's secondary cable.

4. Prior to purchasing the electrical pedestals, the park owner will allow the Cooperative to approve the pedestals, as restrictions change from time to time. No pedestal will be connected that does not meet minimum requirements of the Cooperative.

5. At the request of the park owner, the Cooperative will furnish a street lighting layout to be installed at the time the secondary is installed. If this plan is not incorporated, the park owner will then have the responsibility of later installing his own system.

6. The type of construction and the location of said facilities will be at the option of the Cooperative. Should the owner or developer desire changes in the location or type of construction, such installations will be made only upon the owner or developer agreeing to pay to the Cooperative the estimated additional cost incurred by the Cooperative.

7. The owner or developer shall sign a Form U-1, which is a legally constituted document. This agreement places the burden of any unforeseen damage which may occur (Example: cutting water lines, drain lines, gas lines, or other electrical lines, etc.) upon the property owner or developer and any said repairs will be looked after and paid for by the owner. This agreement will be completed and signed before equipment is moved in and work is begun.

The park owner is responsible for the charges for extending primary to the buildable portion of every lot within the mobile home park. Each construction phase of a mobile home park will be evaluated separately. Single-phase primary will be installed at no cost in a subdivision when it requires less than 200 trench feet per lot on average to reach the buildable portion of each lot with the exception that the park owner is responsible for any adverse condition. The residential investment limit to serve individual permanent residential mobile homes above the 200 trench foot allowance for primary shall be \$2,447 for non-electric heat

residences and \$4,173 for mobile homes using electric as their primary source of heat. The total project cost used for calculating the amount owed by the park owner and/or consumer shall not include the material and installation costs associated with the transformer(s).

E. Mobile Home (Individual Ownership):

A mobile homeowner, to acquire an underground service upon his premises, shall be required to do the following:

1. He/she must prove ownership and title to said land where the cable is to be laid.
2. The owner shall sign a Form U-1, which is a legally constituted document. This agreement places the burden for any unforeseen damage which may occur (Example: cutting water lines, drain lines, gas lines, or other electrical lines, etc.) upon the property owner and any said repairs will be looked after and paid for by the owner. This agreement will be completed and signed before equipment is moved in and work is begun.
3. All mobile homes shall have a 2 1/2" PVC conduit pipe for 200 AMP service, or a 3" PVC conduit pipe for 300 AMP or larger service to be furnished by the owner or developer and installed by the Cooperative. The owner or developer will be required to pay a non-refundable charge for all material and at the current Cooperative purchased price that is necessary to install the underground service drop. This charge basically reflects the difference in cost between overhead and underground service.
4. The owner or developer may be responsible for the cost of cutting through and replacing pavement.
5. The type of construction and the location of said facilities will be at the option of the Cooperative. Should the owner desire change in either location or type of construction, such installations will be made only upon the owner agreeing to pay to the Cooperative the estimated additional cost incurred thereby.
6. Shrubs, trees and grass sod requiring protection during the installation of the underground service will be the responsibility of the owner, and the owner will hold the Cooperative and/or its subcontractors harmless against any claims for such damage. It will be the responsibility of the owner to reseed and/or maintain the trench

cover.

F. All Electric Mobile Double Wides And Single Units:

These will qualify for underground service, provided all requirements are met in Section E (1-7).

G. Commercial and/or Industrial Installations:

Upon request from the consumer, the Cooperative will install underground services to a commercial or an industrial installation upon the consumer agreeing to pay the estimated excess cost of installing underground over the cost of conventional overhead service unless found to be economically feasible using the cooperative's line extension worksheet.

H. Public Buildings:

Underground services will be furnished, upon request and without charge, to new structures, such as schools, churches, community halls, fire stations, and other structures not privately owned but dedicated to the public use and benefit. Existing structures within these categories may have their overhead services removed upon request and upon their agreeing to pay the actual cost of removing overhead service and installing underground service.

I. Underground Primary Line Extensions:

When the Cooperative is requested to bury any lengths of underground primary line, an engineering study will be conducted to determine what the initial cost will be, both overhead and underground, taking into consideration cost figures on length, wire size, trenching conditions, right-of-way and other unforeseen expenses. These figures will be analyzed, and if there is additional expense incurred in placing the line underground as opposed to overhead, then the property owner or homeowner will pay the difference in the two. This fee will be paid prior to work being started (developments and subdivisions excluded).

J. Irrigation Systems:

If a consumer installs an irrigation system on the Cooperative line, he will be required to pay the cost of construction as follows:

Any system improvements in the current two-year work plan will be taken into consideration.

Seventy-five percent (75%) of the additional cost (using current pricing information) will be charged after allowing salvage credit for reusable material. This must be paid before construction begins.

In the event the system is disconnected upon request or for nonpayment, the consumer will be required to pay the monthly minimum charge, the same as is paid when not being used before being reconnected. If the system is disconnected permanently, no further charge is to be made.

K. Ownership and Refunds/Credits:

The cooperative will retain ownership of all facilities built which may fall under this policy.

At the members request refunds or credits may be made based on the location of the new load on the line extension and the type of load added. Amounts will be based on the average per foot cost estimated at time of construction.

Accounts that are under contract will have the remainder of the contract adjusted to show the adjusted amount. At no time will the amount refunded be more than original amount contracted for or paid. Accounts will **not** be eligible for a refund or credit after **five years (5)** beyond the date that the line was extended.

L. Right to Waive:

The cooperative may waive any or all parts of this policy, if, in its opinion, it is financially in the best interest of the cooperative to extend its facilities.

The cooperative may also waive any or all parts of this policy if it deems it necessary to extend or change facilities due to a risk to public safety.

Agreements for line extensions signed prior to the effective date hereof shall continue to be governed under the provisions of those existing agreements.

105 - Standard Supply Voltages

One system of alternating current, 60 cycles per second, is supplied throughout the Cooperative's system. The voltage, number of phases, and type of metering which will be supplied depends upon the Cooperative's facilities available and upon the character, size, and location of the load to be served. Therefore, the consumer shall consult the Cooperative before proceeding with the purchase or installation of wiring or equipment. To avoid misunderstanding, this information should be in writing.

The standard secondary voltages described below are nominal and are subject to a plus or minus 6% variation.

Single-Phase, 2 wire, 120 volts
Single-Phase, 3 wire, 120/240 volts
Three-Phase, 120/208 volts
Three-Phase, 120/240 volts
Three-Phase, 240/480 volts
Three-Phase, 277/480 volts

The standard primary voltages described below are nominal and are subject to a plus or minus 7 ½ % variation:

Single-Phase, 2 wire, 7200 volts
Three-Phase, 4 wire, 7200/12,470 volts

It will not be considered a violation when voltages outside of the prescribed limits are caused by any of the following:

- A. Action of the elements
- B. Service interruptions
- C. Temporary separation of parts of the system from the main system
- D. Infrequent fluctuations not exceeding five (5) minutes duration
- E. Other causes beyond the control of the Cooperative

106 - Service Interruptions

The Cooperative does not guarantee continuous and uninterrupted electric service and will not be liable for loss or damage to any consumer's equipment caused by failure to supply electricity or by any interruption or reversal of the supply of electricity if due to any cause beyond the reasonable control of the Cooperative.

Further, Tri-County Electric Cooperative, Inc. shall not be liable therefor or for damages caused thereby due to failure or interruption of the supply of electrical energy through an act of God or of the public enemy, or because of accident, labor troubles, or any other cause beyond the control of the Cooperative. Also, the Cooperative shall not be liable therefor or for damages caused thereby due to curtailments or interruptions of service or other inability to supply power or energy occasioned by governmental regulation or by governmental limitation of the sale or use of electricity or fuel necessary to generate electricity, or for curtailments or interruptions due to governmental fuel allocations or other fuel unavailability not resulting from the negligence of the Cooperative.

The consumer shall notify the Cooperative promptly of any defect in service or of any trouble or irregularity in the electric supply.

Whenever service is interrupted for work on lines or equipment, such work shall be done, as far as practicable, at a time that will cause the least inconvenience to the consumer. The consumer to be affected by such interruptions shall, if practicable, be notified in advance.

However, failure of the Cooperative to notify the consumer in advance of the interruption shall not cause the Cooperative to be liable therefor or for any damages caused for failure to notify the consumer.

107 - Standby Power

No electric power sold by the Cooperative shall be used as reserve or standby service, or in any way in conjunction with any other service or power without the Cooperative's prior written consent.

108 - Resale of Power

Consumers shall not directly resell electric energy for any purpose. Consumers shall not divert electric energy to other premises or use it for purposes other than those permitted by the bylaws, rules and regulations of the Cooperative, and by State or local rules, laws and codes.

109 - Office and Service Hours

The Cooperative maintains an office at St. Matthews, South Carolina. The office hours are as follows:

Monday through Friday 8:00 a.m. until 5:00 p.m.

The Cooperative maintains an office in lower Richland County, six miles from Eastover, South Carolina. The office hours are as follows:

Monday through Friday 8:00 a.m. until 5:00 p.m.

The Cooperative maintains an office one mile east of Santee, South Carolina. The office hours are as follows:

Monday through Friday 8:00 a.m. until 5:00 p.m.

Routine and regular service work is performed from 8:00 a.m. until 4:30 p.m., Monday through Friday. No routine or regular service work will be performed on Saturdays, Sundays, or Holidays. Service work for unusual conditions or circumstances may be arranged at other times upon request. Emergency service work is performed 24 hours a day, 7 days a week.

Service personnel may be reached by calling the Cooperative's offices during regular office hours and during non-office hours by calling the following numbers shown under the Cooperative's listings in telephone directories:

874-1215
1-877-874-1215

110 - Prior Debts

The Cooperative shall not be required to furnish service to an applicant who, at the time of such application, is indebted to the Cooperative under an undisputed bill for service previously furnished applicant or furnished any other member of applicant's household or business until such indebtedness has been satisfied.

200 - SERVICE CONNECTIONS, MEMBER WIRING, MEMBER EQUIPMENT

201 - Service Connections

The Cooperative will furnish and install only one service drop to a metered point. The consumer must furnish a point of attachment for the Cooperative's service facilities which will meet the National Electric Safety Code and the Cooperative's requirements.

The point of attachment furnished by the consumer must be located at a point where the Cooperative's facilities can be constructed at a reasonable cost, and in accordance with sound engineering practices.

The Cooperative's responsibility for installation and/or maintenance of

service facilities shall not extend beyond the point of attachment to the consumer's building, central distribution point, or the electric power consumption measuring device. When the consumer's metering requirements are of such a nature that a central meter is to be erected, the Cooperative will require the consumer to establish the necessary pole or facilities for the attachment of the Cooperative's electric power consumption measuring device.

A consumer may have any number of service connections under one membership. Consumers desiring additional service connections, however, must file written application for each such desired service connection on a form provided by the Cooperative.

When it is necessary to relocate the existing facilities of the Cooperative and the relocated Cooperative facilities are not convenient to the existing service facilities of the consumer, the Cooperative will pay for relocation of the consumer service facilities.

The Cooperative will only allow attachment to its poles or facilities under a contractual agreement prior to the installation by other companies (CATV, Telephone, ETV., etc.).

All service facilities and equipment constructed and installed by the Cooperative shall remain the sole property of the Cooperative and shall not become part of the property or premises to which said facilities are attached or on which said facilities are constructed.

202 - Temporary Service Poles

Temporary poles for attachment of service wires and metering equipment shall be furnished by consumers, who have new buildings under construction, or who are reconstructing a building.

The temporary service pole shall be constructed in accordance with the National Electric Safety Code and applicable Cooperative specifications.

In addition to the normal meter socket, the temporary service pole shall have a current protected service panel and necessary convenience outlets for use by the consumer.

The temporary service pole shall not be used by the consumer to serve the building after the building has been occupied or the construction of the building has progressed to such a stage that the temporary service can be made permanent on the constructed building.

203 - General Wiring Requirements

Each consumer shall cause all premises receiving electric service pursuant to his membership to become and remain wired in accordance with the specifications and requirements of the Cooperative, the National Electric Safety Code, and any requirements of local government agencies having jurisdiction over the premises. All service entrance cable shall be exposed and in plain sight from the service head to the meter socket. Where this is not possible or desirable, enclosed service in rigid conduit will be permitted. A separate ground wire of sufficient size shall extend from the service head running parallel with the service cable and shall be connected to the ground rod.

In no event shall the responsibility of the Cooperative extend beyond the point at which its service wires are attached to the meter loop provided for measuring electricity used on such premises.

204 - Member Equipment

A. Electric Motors:

The Cooperative should always be consulted on motor installations. The maximum permissible size depends upon the consumer's location on the distribution system and the capacity of the circuit.

It is the characteristic of most electric motors to draw a heavy momentary current when starting, resulting in many cases in variation in the voltage supplied to other members who receive service from the same circuits or transformers. It is, therefore, necessary that the Cooperative limit the amount of starting current which may be drawn by a motor.

All motors should be provided with devices that will protect the motor against overload or short circuit. All three-phase motors shall have overload devices to insure proper protection for the motor. Motors that cannot be safely subjected to full voltage at starting should be provided with a device to ensure that on the failure of the supply voltage, the motor will be disconnected from the line.

The direction of phase rotation and the continuity of all three-phase current are guarded with great care, but the Cooperative cannot guarantee against accidental or temporary change of phase.

B. Electric Generators:

Where auxiliary or breakdown service is installed by the consumer to

provide emergency power, parallel operation of the consumer's generating equipment with the Cooperative's system will not be allowed. A double throw switch must be used to prevent possible injury to the Cooperative workmen by making it impossible for power to be fed back into the main line from the emergency generator.

C. Electric Welders and Miscellaneous Devices:

Consumers desiring to operate electric welders or other devices with high inrush or fluctuating currents must supply the Cooperative with information regarding the electrical characteristics of the equipment. Service will not be allowed to equipment which adversely affects the Cooperative's equipment or the service to other members.

The Cooperative should be consulted before the purchase or installation of the equipment.

D. Consumer Responsibility:

All such required protection equipment shall be installed at the cost of the consumer.

205 - Power Factor Corrections

The maintenance of high power factor is of primary importance in the economic operation and maintenance of the distribution system.

Underloaded motors contribute largely to the creation of low power factor unfavorable to both the Cooperative and the consumer.

Where the overall power factor of the consumer's load is less than 90% lagging, the Cooperative may require the consumer to install, at his own expense, equipment to correct the power factor. The Cooperative reserves the right to measure the power factor at any time.

206 - Multi-Phase Service

When multi-phase service is furnished, the consumer will at all times maintain a reasonable balance of load between the phases.

300 - RATE SCHEDULES (See approved Rate Schedules)

320 - Required Transformer Capacity

The term “required transformer capacity” used in connection with determining the minimum bill under a rate schedule shall be taken to mean the capacity which is required to carry the member’s load, rather than the capacity installed. The Cooperative may find it convenient or advisable to install larger transformers than actually required. When two or more members are served from the same transformer, the minimum charge for each member shall be based on the transformer capacity which would normally be needed for his individual requirements.

400 - METERING

401 - Electric Meters

All meter sockets shall be installed on an exterior wall as nearly as possible at eye level, and in no case more than six (6) feet above finished grade level.

A central metering may be provided upon request if the consumer meets the requirements established by the Cooperative and erects a suitable pole or facilities for the distribution.

The consumer shall furnish and install suitable wiring within the meter enclosure or meter socket to permit the Cooperative to install the meter without any additional materials.

For large single-phase installations of over 200 amperes and for all three-phase installations, the Cooperative will specify the type of meter equipment required before installation of same.

All meters shall be placed ahead of all switches and fuses unless otherwise agreed to by the Cooperative in writing.

402 - Meter Reading

All meters shall be read electronically or by Cooperative personnel on a monthly basis. Cooperative personnel must be able to access all Cooperative equipment/meters at all times.

403 - Incorrect Reading of Meter

Corrections shall be made whenever meters are incorrectly read. The correct reading shall be ascertained whenever possible and the bills will be recalculated as nearly as possible to reflect the correct usage.

404 - Failure of Meter to Register Correctly

If a meter fails to register correctly, the consumer will be billed on an estimated consumption which will be based on the previous use of the consumer. Consideration will be given to consumption on months immediately preceding consumption in similar periods of other years, comparative uses and sizes of connected loads, and other relevant facts.

If a meter is tested and found to have over-registered or under-registered by more than 2%, an adjustment will be made in the bill retroactively to the date the over or under registration began if such date can be determined, but not to exceed three months.

405 - Meter Tests

The Cooperative, will, upon request, test the accuracy of a consumer's meter. If the meter has been tested within the last twelve (12) months, the consumer shall make a deposit of \$25.00 to be applied against the cost of the test. If the meter upon testing, is found to be more than 2% (plus or minus) in error, the \$25.00 deposit shall be refunded to the consumer and the consumer's bill will be adjusted as set forth in Section 404. Every effort is exerted to maintain a high standard of accuracy by routine meter testing.

500 - BILLING

501 - Billing Period and Payment of Bills

All consumers shall be billed monthly.

Bills are due and payable upon receipt of the bill by the consumer. A late payment charge of 1 ½ % will be added on unpaid balances 15 days from the due date of bill. Service may be disconnected if payment is not received by 25 days from the due date of bill. Payment of electric bills may be made at any of the Cooperative's offices, by telephone call to the Cooperative, or online through the Cooperative's website.

1. Tri-County Electric Cooperative, Inc.
St. Matthews, S. C. 29135
(Main Office)
2. Tri-County Electric Cooperative, Inc.
Eastover, S. C. 29044
(Richland District Office near Eastover, S. C.)
3. Tri-County Electric Cooperative, Inc.
Santee, S. C. 29142
(Santee District Office on Hwy. 6 in Santee)

502 - Adjustment of Bills

If it is determined that a bill has been prepared incorrectly or based on incorrect information, the bill shall be adjusted:

- A. For incorrect meter reading, see Section 403.
- B. For erroneous meter registration, see Section 404.
- C. For shorts or grounds in consumer's wiring or equipment: Any KWH usage above normal (as determined by the Cooperative) shall be billed at the cost of wholesale power per KWH for a period not to exceed three months. Adjustments shall not be made for usage after a short or ground is discovered and correction can be made.

503 - Collecting, Disconnect for Failure to Pay and Reconnection Fee

Electric bills are due and payable upon receipt of bill.

A late payment charge of 1 1/2% will be added on bills paid after 15 days from the due date of bill. Service may be disconnected if payment is not received by 25 days of the due date of bill. Disconnection of service on Advance Pay Accounts shall be administered under Section H of Policy No. 306.

The Cooperative cannot be responsible under any circumstances for electric bills or payments lost in the mail or otherwise.

If there is adequate deposit on the system for the account, an additional amount of \$50 will be charged; otherwise, the additional amount will be \$100.00.

A service charge of \$35.00 will be charged for each disconnection and/or reconnection.

Anyone who calls during business hours for reconnection of service disconnected and requests to be connected after working hours will be reconnected for a \$70.00 service charge.

If any service is reconnected except during business hours, it will be at the discretion of the on-call supervisor.

Any new member who desires connection of a service after normal working hours may request this service by paying a service charge of \$70.00. This service will be

rendered provided working schedules permit.

Checks may be accepted for payment of bills, but if any check is returned for non-payment for any reason, a \$30 returned check charge and a \$20 handling fee will be charged and service disconnected as hereinafter set forth. Furthermore, if any member-consumer has two (2) or more checks returned within any six months' period, the Cooperative reserves the right to refuse payments from him/her by check.

Pilfering of current in any manner will be subject to charges as set forth in Policy 303.

Advance Pay Accounts:

If an advance pay account falls into the negative, services may be terminated the next business day. Prior to reconnection, the member must pay the following fees: \$50 minimum electricity purchase.

Advance Pay Account Debt Recovery:

If member's account has a debt greater than their associated deposit, the account may be required to convert to the Advance Pay Billing system. 30% of the consumer's advanced payment will be used to pay the amount in arrears and 70% of the payment will be used for future energy cost.

504 - Other Reasons for Disconnection

Service will be disconnected immediately and without notice for the following reasons:

- A. Discovery of meter tampering
- B. Diversion of electric current
- C. Use of power for unlawful reasons
- D. Discovery of a condition determined by the Cooperative to be hazardous

Electric service will be reconnected in the above cases under the following conditions:

- A. Correcting of infraction plus an applicable pilfering charge with respect to (A) and (B) above

- B. Payment of any unmetered current, if applicable
- C. Payment of reconnection fee
- D. Member must agree to comply with reasonable requirements to protect the Cooperative against further infractions.

Service may be disconnected, by and only after notice and reasonable time to comply with infraction has been allowed for the following reasons:

- A. For violation of and/or non-compliance with any applicable State or other local laws, regulations and codes pertaining to electric service
- B. For non-compliance with bylaws and rules and regulations of the Cooperative.

Electric service disconnected for above reasons will be reconnected upon correction of infractions under same conditions as if consumer had requested disconnection.

505 - Extension of Credit

The Cooperative may deviate from its policy on cutoffs for delinquent bills only in accordance with the following standards:

- A. When it is determined that extension of credit for a fixed time, or arrangement for installment payments of the bill will not unduly impair the Cooperative's ability to effectuate final collection of the bill.
- B. When the involved bill is a final bill covering service to a farm, home, or other residential account and the main building thereof has been destroyed by fire not caused by an act of arson on the part of the consumer or his family.
- C. When to disconnect service might pose immediate danger to the consumer or other persons due to illness or when the household is immediately and directly affected by a death.

506 – Disconnects for Non-Payment During Inclement Weather

Cooperative management may waive or delay disconnects for nonpayment due to severe or inclement weather conditions, emergencies, or operational difficulties. Normal disconnect procedures will be implemented as soon as possible, thereafter, but the delay will not normally exceed five (5) working days.

- A. Inclement weather guidelines: (Based on the National Weather Service)
- Extreme Cold – Temperatures are projected to fall below an average of 32 degrees Fahrenheit or less for the ensuing 48-hour period. *Temperature must be greater than 32 degrees before working disconnects.*
 - Extreme Heat – Temperatures are projected to reach 99 degrees Fahrenheit or higher for the ensuing 24-hour period or heat index to reach 105 degrees or higher for the ensuing 24-hour period.
- B. This policy does not apply to hazardous situations, commercial disconnects or pilfering of current.

600 - EASEMENTS, RIGHT OF ACCESS AND COOPERATIVE PROPERTY

601 - Member to Grant Easements to Cooperative if Required

Each consumer shall, upon being requested to do so by the Cooperative, execute and deliver to the Cooperative grants of easements or right-of-way over, on and under such lands owned by the consumer, and in accordance with such reasonable terms and conditions as the Cooperative shall require for the furnishing of electric service to him or other consumers or for the construction, operation, maintenance, or relocation of the Cooperative's electric facilities.

602 - Right of Access

Cooperative's identified employees shall have right of access to consumer's premises at all reasonable times for the purpose of reading meters, testing, repairing, removing, maintaining or exchanging any or all equipment and facilities which are the property of the Cooperative.

700 - MISCELLANEOUS

701 - Scheduled Outages

Although the greater part of the Cooperative's line maintenance and repair work is done with lines energized, there exist requirements for outages due to some work on lines. Such work shall be done, as far as possible, at a time which will cause the least inconvenience to the consumers. The consumers to be affected by such interruptions shall, if practicable, be notified in advance.

702 - Line and Facilities Relocation

In the event the existing location of the Cooperative's poles and/or lines seriously or unreasonably interfere with the use of the property on which they are located, the Cooperative may, upon request, reasonably relocate such facilities upon the property owner agreeing to and paying the actual cost of such relocation. Payment of the cost incurred in relocating the facilities must be paid before work is begun.

703 - No Prejudice of Rights

The failure by the Cooperative to enforce any of the terms of these rules and regulations shall not be deemed as a waiver of the Cooperative's right to do so.

800 - WITHDRAWAL OF MEMBERSHIP

801 - General Conditions for Member Withdrawal

A member may voluntarily withdraw in good standing from membership upon compliance with the generally applicable conditions set forth following:

A. Payment of any and all amounts due the Cooperative, and cessation of any non-compliance with his membership obligations, all as of the effective date of withdrawal; and either

1. Removal to other premises not furnished service by the Cooperative; or
2. Ceasing to use any central station electric service whatever at any of the premises to which such service has been furnished by the Cooperative pursuant to his membership.

Upon such withdrawal, the member shall be entitled to refund of his membership fee and of any service security deposit then held by the Cooperative.

TRI-COUNTY ELECTRIC COOPERATIVE, INC.

St. Matthews, South Carolina

SERVICE RULES AND REGULATIONS AND RATE CHARTS REVISIONS

- Revised: April 1, 1972 - Rates
- Revised: June 20, 1974 - Fuel Adjustment Clause
- Revised: July 18, 1974 - 104
- Revised: August 22, 1974 - Security Light Rate
- Revised: March 1, 1976 - 12.08% Rate Increase
- Revised: August 1, 1976 - LP-AE Rate Effective
- Revised: March 1, 1977 - 3.25% Rate Increase on all Rates Except SL Rate Effective
- Revised: June 16, 1977 - 504
- Revised: August 18, 1977 - Rate Schedule S - Schools Effective Dec. 1, 1977
- Revised: November 17, 1977 - General Services and General Large Power Services - Effective March 1, 1978
- Revised: November 17, 1977 - 300
- Revised: January 19, 1978 - Line Extension Policy and Rules & Regulations 201 and 401
- Revised: November 16, 1978 - Irrigation and 4.01% Base Rate Increase
- Revised: March 1981 as follows:
 - Line Extension Policy shall become Part of Item 103
 - Item 109 - Office and Service Hours
 - Item 501 - Billing Period and Payment of Bills
 - Item 502 - Adjustment of Bills
 - Item 702 - Line and Facilities Relocation
 - Rate Schedule - Outdoor Lighting, Conditions of Service, Item No. 2
- Revised: June 18, 1981 - 103 - Extension Policy - Overhead Services
- Revised: October 22, 1981 - 103 - Extension Policy - Overhead Services
- Revised: October 22, 1981 - 104 - Extension Policy - Underground Services
- Revised: March 1, 1982 - 4.0% Rate Increase
- Revised: March 1, 1983 - Rate Increase (Wholesale Power)
 - Security Light Per Month - \$6.00
- Revised: July 21, 1983 - Section 501
- Revised: June 21, 1984 - Section 501 (Paying Stations)
- Revised: October 1, 1984 - Meter Reading (402)
- Revised: March 1, 1985 - General Services; General Services (Three-Phase); General Large Power Service; Delete General Large Power Service (Seasonal Rate E); Delete Schools (S) Rate I; Controlled Off-Peak Service; Irrigation Service Added; Outdoor Lighting (Rate Schedule C) - Page 2
- Revised: November 21, 1985 - Section 501
- Revised: March 20, 1986 - Section 109 - Telephone Nos. Revised
- Revised: October 16, 1986 - Section 109 - Changed SDO Office Hours
- Revised: May 21, 1987 - Section 109 (Holly Hill Telephone No. Added)

- Revised: September 21, 1989 - Section 104 - Extension Policy - U/G Services -- Delete Paragraph 1 of C. Conversion of Service Drops
- Revised: September 21, 1989 - Section 104 - Extension Policy - B. Residential Areas with Existing Overhead Primary - Revise Paragraph 1 and Add Paragraph 2
- Revised: September 21, 1989 - Section 109 - Telephone Nos. Revised
- Revised: November 2, 1999 - Section 109 - Telephone Nos. Revised
- Revised: November 2, 1999 - Section 402 - Meter Reading - Both paragraphs revised to reflect that Cooperative's designated agent may read meters.
- Revised: November 2, 1999 - Section 405 - Meter Tests - Revised to reflect increase for meter testing from \$5 to \$10.
- Revised: November 2, 1999 - Section 501 - Billing Period and Payment of Bills Santee District Office was added as an approved paying station, Bankers Trust was changed to Bank of America, and First National Bank of Cameron was changed to First National Bank of Orangeburg.
- Revised: November 2, 1999 - Section 503 - Collecting, etc. Collection Procedures were revised.
- Revised: February 15, 2001 - Section 503 Fees were revised (effective July 1, 2001)
- Revised: June 17, 2004 – Section 503, Returned check fee revised from \$50 to \$30 returned check charge and a \$20 handling fee.
- Revised: June 17, 2004 – Section 104-B-2 was revised to include provisions for the new Tri-County Home Plus.
- Revised: June 30, 2017 – Sections 103 and 104 – Extension Policy for Overhead and Underground Service. Section 109 – telephone numbers. Section 402 – Meter Reading, revised to reflect electronic meter reading. Section 405 – Meter Tests, fee for meter testing revised to show increase to \$25. Section 501 – revised to add payment of electric bills may be made by telephone or online. Section 503 – revised fees and pilfering statement.